



WORKERS' COMP & HEALTHCARE DUPLICATE PAYMENTS ANALYSIS

OCI Analysis & Research

THE CHALLENGE

OCI conducted an analysis on a large employer from our proprietary Reference Database on duplicate workers' compensation and healthcare payments. The purpose of the study was to determine how frequently, and how much greater costs occur if and when, providers are billing both workers' comp and healthcare for the same services, patient or claimant.

APPROACH

OCI received both workers' comp and healthcare billing and claims data feeds from the employers providers and were able to integrate that data and compare records. OCI first scanned all workers' comp claims with medical payments (excluding indemnity payments). OCI then searched the healthcare data for medical payments that match one of the worker's comp medical payment dates and included the same provider ID or the same first three digits of the ICD-9 code.

RESULTS

The results of the study indicated the following:

- 4.2% of ALL workers' comp claims have a duplicate healthcare claim
- Over half of the duplicate claims filed received payment
- The employer paid over \$1.2 million dollars in duplicate payments
- Over one-third of the duplicate claims filed were paid more than what was billed
- The employer paid over \$100,000 in overpayments on duplicate claims

Employer Stats:

100,000 Employees

11,000 Workers' Comp Claims Annually

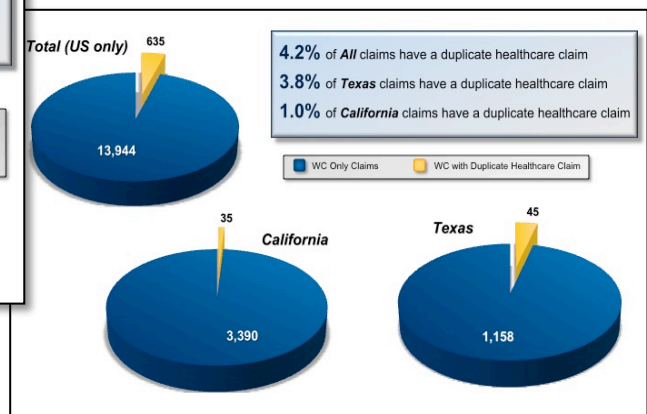
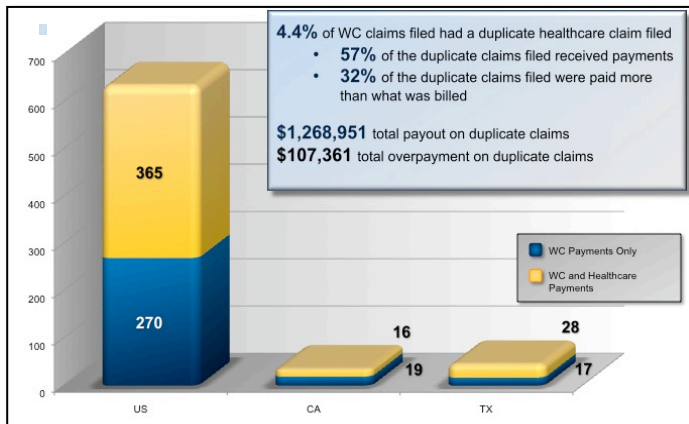
\$40 Million Annually in Workers' Comp Payments

133,000 Worker's Comp Medical Bills Annually

1,055 Duplicate Bills submitted to

For more information about OCI's Analysis & Research, please contact us at 800-667-6613.

www.oci.com





FOLLOW UP ANALYSIS

OCI recently conducted a follow up study on the duplicate workers' comp and healthcare payments analysis and found that 40% of duplicated payments were associated with high-risk claims. By delving deep into risk score* analysis and ICD-9 distribution, OCI was able to uncover a number of interesting patterns in duplicate payments:

- **40%** of duplicated payments were associated with high-risk claims while only **28%** of non-duplicated payments were associated with high risk-claims
- 8% of the provider group filed duplicate bills for multiple patients (duplicate billers)
- 10% of the duplicated billers filed duplicate payments for the claim repeater cohort
- 6.5% of the employer's employee population had duplicate payments for multiple claims (claim repeaters)
- 23% of the claim repeaters went to providers in the duplicate billers group
- 62% of duplicate biller and claim repeater intersected cohorts were high-risk claims
- Distributions were very similar with the exception that physical therapy coded claims prevalence in the duplicate payment group was **double** that of the non-duplicate payment group.

Identifying these patterns allows organizations to better target potential duplicate payments and recover overpayments sooner. To prevent duplicate claims, an employer or organization must commit to integrating its workers' comp, healthcare billing and claims data to identify where the duplicate billing and payments occur.

The cause of duplication cannot be determined from the data, however the claim set is easily identified for follow up. To prevent duplicate claims, an employer or organization must commit to integrating its workers' comp and healthcare billing and claims data to identify where the duplicate billing and payments occur.

OCI's information management solutions provide that integration as well as an ongoing tracking and detection capability, which allows employers to stop duplicate payments before they are paid or recover overpayments sooner. Contact OCI at 800-667-6613 or solutions@oci.com.